



## Return Instructions

**Please call BPDI Customer Service within  
90 days of purchase for a  
Returned Goods Authorization  
1-800-266-5411**

Please note: All credits to be used for purchases only.  
No cash reimbursement.

- 1) All items are subject to a minimum 25% restocking fee and inspection upon arrival at BPDI. Any repair work by BPDI, such as re-welding, or re-powdercoating would be additional. Item(s) returned must be in resalable condition.
- 2) Please insure that all hardware is securely attached to enclosure before returning unit(s). Missing hardware will result in a reduction of credit.
- 3) Return goods with a copy of your RGA to expedite matters. Repackage goods as carefully as possible to avoid damaging the unit or scratching the powdercoat. If original packaging is not available, place item in box with sufficient packaging (FedEx and UPS recommend at least 2" of packing on all sides of an item). If item is too large for a box, foam and pad in a manner similar to how it arrived so as to avoid damage during transit.
- 4) Customer is responsible for shipping charges, scheduling pickup arrangements, and any damages incurred during transport unless other arrangements have been made.
- 5) Please return item(s) to:

BPDI GuardShack™ Warehouse  
3831 East Grove Street  
Phoenix, Arizona 85040